



Stone Innovations
INCORPORATED

Ordering Process

The customer provides a drawing of the area to be worked. The retail center faxes this to Stone Innovations with material and edge choices if possible. (You can download the edging options from our website www.stoneinnovations.net/edging.pdf)

Stone Innovations will provide the retail center with an estimate within 48 hours, (typically within 24 hours).

When the cabinets are fully installed (all cabinets screwed together, brackets for snack bars attached, sinks, faucets, stoves and any other appliances that will interact with the stone are on-site), Stone Innovations will come and do a field measure.

Measurements/templates are brought back to the shop where a CAD drawing (production information sheet) is prepared showing how the job is to be manufactured. At this time the customer can also come to approve the slabs that will be used for their job. Any information that is needed or missing can delay the start to the production sequence.

The production information sheet is then faxed back to the retail outlet for approval. The retail center double checks the information presented on the sheet, namely the stone selected, edge polish, sink make and model number, faucet make and model number, backsplash heights, etc.. If all of the information is correct, they sign the drawing at the bottom and fax back to us.

Once the approved drawing is faxed back and the material is approved, the job goes into production.

After production, Stone Innovations will contact the customer to schedule the installation of your stone by one of our expert installation crews (see also our Cash and Carry program for cheaper price and decreased delivery time.)

Process from receipt of all information from templating to finished installation can run two to four weeks depending on material availability, shop load, availability of information needed for production, and templating/installation schedule.

All stone and materials comprised mostly of stone have variations due to the fact that they are natural materials (see our full material disclaimer on our website www.stoneinnovations.net/material_disclaimer.pdf).

Stone Innovations, Inc.

3611 Post Rd.

Plover, WI 54467

(715) 345-1601

(888) 451-2945 Toll Free

Hours: Mon. – Fri. 8:00 to 5:00

www.stoneinnovations.net



Directions:

Take Hwy 51/I-39 to the Hwy 54 exit #151. Take Hwy. 54 west/Post Rd., go 1.5 miles. Turn south on to Lincoln Ave., we are at the corner of Lincoln Ave. and Post Rd., green steel building.